



RECOMMENDED PROCEDURE FOR RECEIVING GOODS



Package shows no external damage.



The content corresponds to the order.



OK

The content does not correspond to the order.



The contents show slightly damaged or missing items.



Report damage, defect or missing goods to Returns Portal rma.felder-group.com



Package shows no external damage.



Detailed damage report on delivery protocol with photo documentation.



Decline acceptance and/or report to our Returns Portal rma.felder-group.com

Your Felder Group Team